



## JOSKIN TAKES EXTRANET TO THE NEXT LEVEL

In order to meet the market's demands, JOSKIN has just announced the arrival of the successor of the 1st version of its Extranet system. This IT-platform is called "My Joskin" and will be available to the sales network in November.

More intuitive and user-friendlier, this new IT-platform aims not only at improving the follow-up and service for the users of JOSKIN machines but also at providing a better autonomy to the dealers. Selling spare parts, looking up for technical or sales sheets or managing the stocks of spare parts will be indeed significantly easier for the dealers.

In order to meet these goals, the IT-platform is divided in various parts:

- **My machines**: This part gives an overview of the machines sold by the dealership. It will allow to see the equipment of the machine, its start-up date, and to download at any time the documents of the machine (parts book, user's manual, etc.).
- **EasyParts**: In this section, the user will be able to look for the part he needs in different ways: with the chassis no., by parts category or through the accessories price list. Once the spare part is found, a technical drawing in PDF format can be consulted and downloaded if necessary. The availability of the concerned parts will then be automatically checked in the database to see if the order can be placed.

- **Technics**: This section allows to manage the maintenance and start-up procedures on EasyTech. All the technical documentation can then be consulted at any time in this section.
- **Sales**: In this section, the user can access all the JOSKIN sales documentation (price lists, sales conditions, novelties, etc.) and have a real-time overview of the machines that are in stock at JOSKIN.

Thanks to My Joskin, the dealers will have a complete IT-platform at their disposal, which provides them with more autonomy and allows them to react even more rapidly to their customers' demands, both as regards before and after-sales. Everybody will in this way benefit from it.